

END-USER LICENSE AGREEMENT FOR QSR SOFTWARE

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The Software may contain the following:

- “Server Software” provides services or functionality on your server (your computers capable of running the Server Software are “Servers”); and
- “Device Software” allows a single personal computer, workstation, terminal, handheld computer, telephone, personal digital assistant, or other electronic device (“Device”) to access or use the Server Software.

1. LICENSE

1.1 Installation and Use

You may:

- a) install and use a copy of the Server Software on a single Server, even if multiple copies of Server Software (for example, 32-bit and 64-bit versions) are included in the Software.
- b) install and use the Device Software on any Device solely to access or use the Server Software.

c) move the Server Software to a different Server as long as you permanently remove the software from the initial Server.

## 1.2 Client Access Licenses (“CALs”)

a) NVivo Server Client Access License (“CAL”) Requirements. The Software licensing model consists of this Server Software license and incremental CALs, so that the total cost for the Software scales with usage. You must separately acquire a CAL for each individual person (“User”) that uses the Server Software. Each CAL permits one Named User (using any Device) to access or use the Server Software. Alternatively, each bundle of 3 CALs permits one Concurrent User (using any Device) to access or use the Server Software. You may use a mix of Named Users and Concurrent Users simultaneously with the Server Software.

b) Reassignment of CALs. You may transfer a CAL from one Named User to another Named User, so long as the transfer is made either (A) on a permanent basis or (B) on a temporary basis to accommodate a unique occurrence with respect to the User from which the CAL is temporarily transferred (for example, use of the CAL by an agency temporarily while a regular employee is on leave).

c) Additional CAL Requirements.

(i) Single Licensee. CALs, and any future CALs that you acquire, may not be used in conjunction with Server Software licensed to anyone other than you.

(ii) Version Matching. Each required CAL must be version NVivo Server 11.

(iii) Administration. Up to one User may access or use the Server Software solely for administration of the Server Software, without acquiring any CALs.

## 1.3 Documentation

The documentation that accompanies the Software is licensed for internal, non-commercial use only (“Documentation”). The Documentation may not be copied, modified or used in any way except as expressly authorized by this EULA.

## 1.4 Trial

The Software may be licensed on a trial basis. Your rights to use trial software are limited to the trial period. The trial Software and length of the trial period are set forth during the activation process. You may have the option to convert your trial rights to time limited or perpetual rights subject to payment of a license fee. After the expiration of any trial period

without conversion, most features of the trial Software will stop running. During the trial period, the Software is provided "AS IS" with no representation, guarantee or warranty of any kind as to functionality, quality, performance, suitability or fitness for purpose.

## 2 LICENSE TERMS AND CONDITIONS

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Separate component parts of the Server Software may not be used on more than one Server. An additional license is required if you install another copy of the Server Software on the same Server (whether in a separate partition, by using server emulation software, or otherwise) or to install or run a copy of the Server Software on a different Server.

### 3. General Conditions

#### 3.1 Assignment

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